These indicators are based on a survey of 211 students and 62 employers.

This sample represents students completing the survey for the training delivery in the 2014 calendar year.

All students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

As a compliance requirement all RTOs are required to collect and use data to continuously improve the quality of their programs and services. In 2014, the findings noted the following:

- An overall learner satisfaction score of 83.6% (from a sample of 211 learners)
- An overall employer satisfaction score of 74.3% (from a sample of 62 employers)